

Bryn Marl Ltd

Annual Return 2025/2026

The Annual Return is an online form that registered adults and children's services providers are legally required to complete each year under the [Regulations and Inspection of Social Care \(Wales\) Act 2016 \(RISCA\)](#). The purpose of Annual Returns is to provide the public with comprehensive, comparable and robust information on the quality of care and support services.

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Provider: Bryn Marl Ltd

Provider summary

| | |
|--|--|
| The provider was registered on: | 27/12/2018 |
| The following lists the provider conditions: | There are no conditions associated to the provider |

Training and workforce planning arrangements

| | |
|--|--|
| Arrangements in place during the last financial year for identifying, planning and meeting the training needs of staff employed by the service provider. | The home works closely with the Practice Development Team at BCUHB to ensure all staff receive the most up-to-date, evidence-based training. This collaborative approach supports the delivery of safe, effective, and current care practices. The Home Manager has developed a comprehensive 12-month training plan for all staff. This is maintained as a live document, regularly reviewed and updated to reflect the evolving training needs of the service. |
| Arrangements in place during the last financial year for the recruitment and retention of staff employed by the service provider. | The home uses indeed and various other on line sites to advertise all staff vacancy's. |

Regulated services delivered by this provider

| Service name | Service type | Type of care |
|------------------------|-------------------|---------------------|
| Bryn Marl Nursing Home | Care Home Service | Adults With Nursing |

Service: Bryn Marl Nursing Home

Service summary

| | |
|--|--|
| Service Type | Care Home Service |
| Type of Care | Adults With Nursing |
| Approval Date | 27/12/2018 |
| Maximum number of places | 39 |
| Service Conditions | <ul style="list-style-type: none">The responsible individual for this service is PARTHEEPAN SHANMUGARAJAHA maximum of 39 individuals can be accommodated at this serviceBryn Marl Ltd is registered to provide a Care Home Service at Bryn Marl Nursing Home |
| How many people in total did the service provide care and support to during the last financial year? | 71 |

Service management

| | |
|---------------------------|--------------------------|
| Responsible Individual(s) | PARTHEEPAN SHANMUGARAJAH |
| Manager(s) | Kevin Jones |

Service contact details

| | |
|-------------------------------|----------------------------|
| Service Telephone Number | 01492581191 |
| Service Contact Email Address | kevin.jones@brynmarl.co.uk |

Languages used at the service

| | |
|--|--|
| What is the main language through which the service is provided? | English |
| Other languages used in the provision of the service | <ul style="list-style-type: none">LithuanianPolishRomanianAfrikaansNigerianBengaliPakistani PahariWelsh |
| Non-verbal communication methods used at the service | <ul style="list-style-type: none">Picture Exchange Communication System (PECS)Social StoriesWriting (Paper / Whiteboards)Objects of reference |

Service facilities and accommodation

| |
|--|
| <ul style="list-style-type: none">Access to minibus or other transportClose to local shops / amenitiesGarden(s)Hairdressing / beauty servicesInternet accessLaundry serviceNear public transportNumber of bathrooms with assisted bathing facilities: 2Number of bedrooms with en-suite facilities: 12Number of communal lounges: 3Number of dining rooms: 1Number of shared bedrooms: 1Number of single bedrooms: 37On-site parkingOutdoor seating / entertainment areaPet friendly (or by arrangement)Phone pointQuiet areasTV point |
|--|

Engagement with people using the service

| |
|---|
| E mail correspondence, Home Manager drop in sessions, relatives meetings and care plan review meetings. |
|---|

Compliance and quality statement

| |
|--|
| Inspected - Delivering Quality Care During the reporting period, Care Inspectorate Wales visited our service. We're proud their findings show we provide safe, effective, and supportive care for the people who use our services, meeting the required standards under section 27(1) of the Regulation and Inspection of Social Care (Wales) Act 2016. We also carry out regular reviews to make sure the care and support we offer continues to meet people's needs and helps them achieve positive outcomes. |
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Fees charged by the service

| | |
|--|----------|
| The minimum weekly fee payable during the last financial year? | £995.33 |
| The maximum weekly fee payable during the last financial year? | £1362.12 |

Complaints processed by the service

| | |
|---|---|
| Total number of formal complaints made during the last financial year | 2 |
| Number of active complaints outstanding | 0 |
| Number of complaints upheld | 0 |
| Number of complaints partially upheld | 2 |
| Number of complaints not upheld | 0 |

Staff working at the service

Staff summary

| | |
|--|----|
| The total number of full time equivalent posts at the service (as at 31 March) | 44 |
|--|----|

Posts and vacancies

| Role type | No. of staff in post | Total vacancies |
|---|----------------------|-----------------|
| Manager | 1 | 0 |
| Deputy Manager | 1 | 0 |
| Registered Nurse (1+ Years in Practice) | 6 | 0 |
| Senior Care Worker | 3 | 0 |
| Care Worker | 20 | 2 |
| Planner | 2 | 0 |
| Domestic staff | 4 | 2 |
| Catering staff | 3 | 2 |
| Other Staff | 1 | 0 |

Training undertaken

Induction and Health & Safety

| Role type | Induction | Health & Safety |
|---|--------------------------|--------------------------|
| Manager | All staff have completed | All staff have completed |
| Deputy Manager | All staff have completed | All staff have completed |
| Registered Nurse (1+ Years in Practice) | All staff have completed | All staff have completed |
| Senior Care Worker | All staff have completed | All staff have completed |
| Care Worker | All staff have completed | All staff have completed |
| Planner | All staff have completed | All staff have completed |
| Domestic staff | All staff have completed | All staff have completed |
| Catering staff | All staff have completed | All staff have completed |
| Other Staff | All staff have completed | All staff have completed |

Equality, Diversity & Human Rights and Infection, prevention & control

| Role type | Equality, Diversity & Human Rights | Infection, prevention & control |
|---|------------------------------------|---------------------------------|
| Manager | All staff have completed | All staff have completed |
| Deputy Manager | All staff have completed | All staff have completed |
| Registered Nurse (1+ Years in Practice) | All staff have completed | All staff have completed |
| Senior Care Worker | All staff have completed | All staff have completed |
| Care Worker | All staff have completed | All staff have completed |
| Planner | All staff have completed | All staff have completed |
| Domestic staff | All staff have completed | All staff have completed |
| Catering staff | All staff have completed | All staff have completed |
| Other Staff | All staff have completed | All staff have completed |

Manual Handling and Safeguarding

| Role type | Manual Handling | Safeguarding |
|---|--------------------------|--------------------------|
| Manager | All staff have completed | All staff have completed |
| Deputy Manager | All staff have completed | All staff have completed |
| Registered Nurse (1+ Years in Practice) | All staff have completed | All staff have completed |
| Senior Care Worker | All staff have completed | All staff have completed |
| Care Worker | All staff have completed | All staff have completed |
| Planner | All staff have completed | All staff have completed |
| Domestic staff | All staff have completed | All staff have completed |
| Catering staff | All staff have completed | All staff have completed |
| Other Staff | All staff have completed | All staff have completed |

Medicine Management and Dementia

| Role type | Medicine Management | Dementia |
|---|----------------------------------|----------------------------------|
| Manager | All staff have completed | All staff have completed |
| Deputy Manager | All staff have completed | All staff have completed |
| Registered Nurse (1+ Years in Practice) | All staff have completed | All staff have completed |
| Senior Care Worker | All staff have completed | All staff have completed |
| Care Worker | All staff have completed | All staff have completed |
| Planner | Not relevant to this staff group | All staff have completed |
| Domestic staff | Not relevant to this staff group | Not relevant to this staff group |
| Catering staff | Not relevant to this staff group | Not relevant to this staff group |
| Other Staff | Not relevant to this staff group | Not relevant to this staff group |

Positive Behaviour Management and Food Hygiene

| Role type | Positive Behaviour Management | Food Hygiene |
|---|----------------------------------|----------------------------------|
| Manager | All staff have completed | All staff have completed |
| Deputy Manager | All staff have completed | All staff have completed |
| Registered Nurse (1+ Years in Practice) | All staff have completed | All staff have completed |
| Senior Care Worker | All staff have completed | All staff have completed |
| Care Worker | All staff have completed | All staff have completed |
| Planner | All staff have completed | All staff have completed |
| Domestic staff | Not relevant to this staff group | All staff have completed |
| Catering staff | Not relevant to this staff group | All staff have completed |
| Other Staff | Not relevant to this staff group | Not relevant to this staff group |

Contractual arrangements

Permanent Staff, Fixed Term Contracted Staff and Volunteers

| Role type | No. of permanent staff | No. of fixed term contracted staff | No. of volunteers |
|---|------------------------|------------------------------------|-------------------|
| Manager | 1 | 0 | 0 |
| Deputy Manager | 1 | 0 | 0 |
| Registered Nurse (1+ Years in Practice) | 5 | 0 | 0 |
| Senior Care Worker | 3 | 0 | 0 |
| Care Worker | 19 | 0 | 0 |
| Planner | 2 | 0 | 0 |
| Domestic staff | 4 | 0 | 0 |
| Catering staff | 3 | 0 | 0 |
| Other Staff | 1 | 0 | 0 |

Agency/Bank Staff & Non-Guaranteed Hours (zero hours) Staff

| Role type | No. of agency/bank staff | No. of non-guaranteed hours (zero hours) staff |
|---|--------------------------|--|
| Manager | 0 | 0 |
| Deputy Manager | 0 | 0 |
| Registered Nurse (1+ Years in Practice) | 0 | 1 |
| Senior Care Worker | 0 | 0 |
| Care Worker | 0 | 1 |
| Planner | 0 | 0 |
| Domestic staff | 0 | 0 |
| Catering staff | 0 | 0 |
| Other Staff | 0 | 0 |

Full time v part time information

| Role type | No. of full time staff | No. of part time staff |
|---|------------------------|------------------------|
| Manager | 1 | 0 |
| Deputy Manager | 1 | 0 |
| Registered Nurse (1+ Years in Practice) | 5 | 1 |
| Senior Care Worker | 2 | 1 |
| Care Worker | 12 | 8 |
| Planner | 2 | 0 |
| Domestic staff | 2 | 2 |
| Catering staff | 3 | 0 |
| Other Staff | 1 | 0 |

Staff qualifications

Hold required qualification & Working towards required qualification - not apprenticeship

| Role type | Hold required qualification | Working towards required qualification - not apprenticeship |
|---|-----------------------------|---|
| Manager | 0 | 1 |
| Deputy Manager | 0 | 0 |
| Registered Nurse (1+ Years in Practice) | 6 | 0 |
| Senior Care Worker | 3 | 0 |
| Care Worker | 14 | 0 |
| Planner | 0 | 0 |
| Domestic staff | 0 | 0 |
| Catering staff | 0 | 0 |
| Other Staff | 0 | 0 |

Working towards required qualification - apprenticeship & Qualification not required for role

| Role type | Working towards required qualification - apprenticeship | Qualification not required for role |
|---|---|-------------------------------------|
| Manager | 0 | 0 |
| Deputy Manager | 0 | 0 |
| Registered Nurse (1+ Years in Practice) | 0 | 0 |
| Senior Care Worker | 0 | 0 |
| Care Worker | 6 | 0 |
| Planner | 0 | 2 |
| Domestic staff | 0 | 4 |
| Catering staff | 0 | 3 |
| Other Staff | 0 | 1 |

Typical shift patterns

| Role type | Typical shift patterns |
|---|--|
| Registered Nurse (1+ Years in Practice) | 08.00-20.00, -8.00-14.00, 14.00-20.00, 20.00-08.00 |
| Senior Care Worker | day: 08.00-20.00, 08.00-14.00, 14.00-20.00 |
| Care Worker | 08.00-20.00, 08.00-14.00, 14.00-20.00, 20.00-08.00 |